

## THE PERIOD, CONDITIONS AND THE SCOPE OF THE WARRANTY ON ROLLUPS

1. The rollup must not be unattended.
2. Please make sure the cassette and the roll up are free of foreign bodies before disassembly. Mitko Company (further called as the Producer) may in no way be held responsible for damage that may occur as a result of using unclean roll-up.
3. The rollup should be cleaned and dried before packing it into transport bag. The Producer does not bear any responsibility for possible stains arisen as a result of storing wet or dirty rollup.
4. The Producer declares that the rollup was produced with the highest care. If any defects or deficiencies were noticed, the Buyer should turn in writing to the Producer within the period of 7 days. The writing complaint should include the exact description of a defect, information about the date of noticing the problem and several pictures for confirmation. The Producer will respond to the complaint within 7 days. In case of finding the complaint as valid, the Producer informs the Buyer how and when the product should be delivered. The product should be packed into the original case and prepared to be picked up by logistics service. The Producer is obligated to repair the defect within the period of 21 days. The period starts from the moment when the product is delivered to the Producer's warehouse or other place indicated earlier. The Producer informs the Buyer about the way and time of delivery of repaired product. The time of repair is added to the standard warranty period.
5. The Producer does not bear any responsibility for the assembly/disassembly inconsistent with the instruction manual.
6. The Producer grants following warranty periods:
  - Amber and Topaz aluminum cassette: 12 months
  - Diamond aluminum cassette: 60 months
  - banner: 12 months
  - digital printing: 12 months (resistance to UV radiation in the woolen scale is 6-7)
  - transport bag: 12 months
7. The warranty does not cover damages caused by the improper exploitation or damages following as an effect of the fortuitous events, such as fades caused due to excessive UV radiation, fire, hurricane or acts of the vandalism.
8. The Producer reserves the right to implement changes to above information.
9. In unsettled matters with hereby provisions, are applied regulations of the Act from 27 July 2002 about specific conditions of the consumer sale and about the amendment to the Polish Civil Code (Dz.U. from 2002 r. No. 141, pos. 1176, from 2004 r. No. 96, pos. 959).



### MITKO Sp. z o.o.

Osiedle 1 Maja 16G | PL 44-304 Wodzisław Śląski | TIN: PL 6470509572  
Tel. +48 32 444 66 16 | Fax: +48 32 757 09 20 | kontakt@mitko.pl | www.mitkoforevents.com

MITKO Sp. z o.o. is registered with the District Court in Gliwice, X Commercial Division of the National Court Register.  
TIN: PL 6470509572 | CRO: 270708422 | NCR: 0000331770  
Share capital in the amount of PLN 200 000,00 fully paid-up. The Company is represented by chairman Mr Michał Mitko.