

## THE PERIOD, CONDITIONS AND THE SCOPE OF THE WARRANTY ON STARSHADES

1. The tent must not be left without any supervision.
2. It is advised to clean the frame before folding it, failure to do so might damage the frame. Mitko Sp. z o.o. (further called as the Producer) is not taking any responsibility for any damages occurring as a result of folding a dirty frame.
3. The fabric (roof and sidewalls) should be cleaned and dried before packing it into transport bags. The Producer does not bear any responsibility for possible stains arisen as a result of storing wet or dirty fabric.
4. The tents produced by the Mitko company are not adapted to exploitation under snow load. One should remove the snow gathering on the roof, if the layer of the snow is 3 cm or higher.
5. Water lingering on the roof should be immediately removed.
6. The assembled tent should be anchored to the ground with tent pegs and ropes the whole time the tent is used. If it is not possible to anchor the tent, it is recommended to use the dedicated ballsts.
7. The Producer recommends folding the tent during increasing blasts of wind. The increasing blasts of wind are interpreted as gusts exceeding the speed of 25 km/h (4 according to the Beaufort's scale). Under above circumstances, one should release a crank and lower the fabric to the ground.

### Attention!

Keep the crank in your hand all the time during above procedure. Releasing the crank without its securing with a hand, can be dangerous.

8. The Producer declares that that the tent was produced with the highest care. If any defects were noticed, the Buyer should lodge a written form complaint to the Producer within the period of 7 days since the date of detection of the defects. If any lacks were noticed, the Buyer should lodge a written form complaint within the period of 14 days since the delivery date. Failure in the meeting of these deadlines results in the loss of the rights to claim on that. The writing complaint should include the exact description of a defect, information about the date of noticing the problem and several pictures for confirmation. The Producer will respond to the complaint within 7 days. In case of finding the complaint as valid, the Producer informs the Buyer how and when the product should be delivered. The product should be prepared to be picked up by shipping company and packed into the original case. The Producer is obligated to repair the defect within the period of 21 days. The period starts form the moment when the product is delivered to the Producer's warehouse or other early indicated place. The Producer informs the Buyer about the way and time of delivery of repaired product. To the standard warranty period the time of repair is added.
9. The Producer does not bear any responsibility for the assembly/disassembly inconsistent with the instruction manual.

### MITKO Sp. z o.o.

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MITKO Sp. z o.o. is registered with the District Court in Gliwice, X Commercial Division of the National Court Register.  
TIN: PL 6470509572 | CRO: 270708422 | NCR: 0000331770  
Share capital in the amount of PLN 200 000,00 fully paid-up. The Company is represented by chairman Mr Michał Mitko.



10. The Producer grants following warranty periods:

- steel parts of frame: 12 months
- fabric: 12 months (resistance to UV radiation in the woolen scale is 4-5)
- other elements: 12 months
- accessories: 12 months
- sublimation printing: 36 months (resistance to UV radiation in the woolen scale is 6-7)
- silk-screen printing: 24 months (resistance to UV radiation in the woolen scale is 6-7, damage resistance at temperature range, -10 up to 40 degrees centigrade)

11. The warranty does not cover damages caused by the improper exploitation or damages following as an effect of the fortuitous events, such as fades caused because of excessive UV radiation, fire, hurricane or acts of the vandalism.

12. The Producer reserves the right to implement changes to above information.

13. In unsettled matters with hereby provisions, are applied regulations of the Act from 27 July 2002 about specific conditions of the consumer sale and about the amendment to the Polish Civil Code (Dz.U. from 2002 r. No. 141, pos. 1176, from 2004 r. No. 96, pos. 959).